

Tri-County NJ HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
310061	LOURDES MEDICAL CENTER OF BURLINGTON COUNTY	218A SUNSET ROAD
310031	DEBORAH HEART AND LUNG CENTER	200 TRENTON ROAD
310057	VIRTUA MEMORIAL HOSPITAL OF BURLINGTON COUNTY	175 MADISON AVE
310022	VIRTUA WEST JERSEY HOSPITALS BERLIN	WHITEHORSE PIKE AND TOWNSEND AVENUE
310014	COOPER UNIVERSITY HOSPITAL	1 COOPER PLAZA
310086	KENNEDY UNIVERSITY HOSPITAL, INC (STRATFORD DIVIS	18 EAST LAUREL ROAD
310029	OUR LADY OF LOURDES MEDICAL CENTER	1600 HADDON AVENUE
310081	UNDERWOOD - MEMORIAL HOSPITAL	509 N BROAD ST

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Address 2	Address 3	City	State
		WILLINGBORO	NJ
		BROWNS MILLS	NJ
		MOUNT HOLLY	NJ
		BERLIN	NJ
		CAMDEN	NJ
		STRATFORD	NJ
		CAMDEN	NJ
		WOODBURY	NJ

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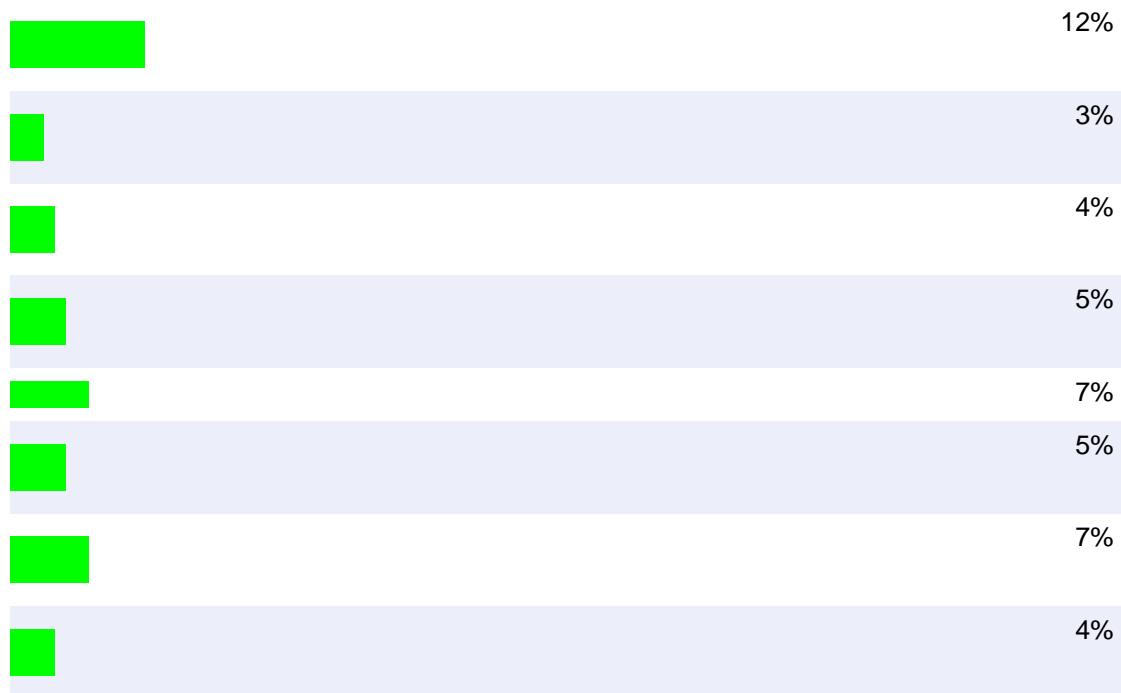
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ZIP Code	County Name	Phone Number
08046	BURLINGTON	6098352900
08015	BURLINGTON	6098936611
08060	BURLINGTON	6099146200
08009	CAMDEN	8563223200
08103	CAMDEN	8563422000
08084	CAMDEN	8563466000
08103	CAMDEN	8567573500
08096	GLOUCESTER	8568450100

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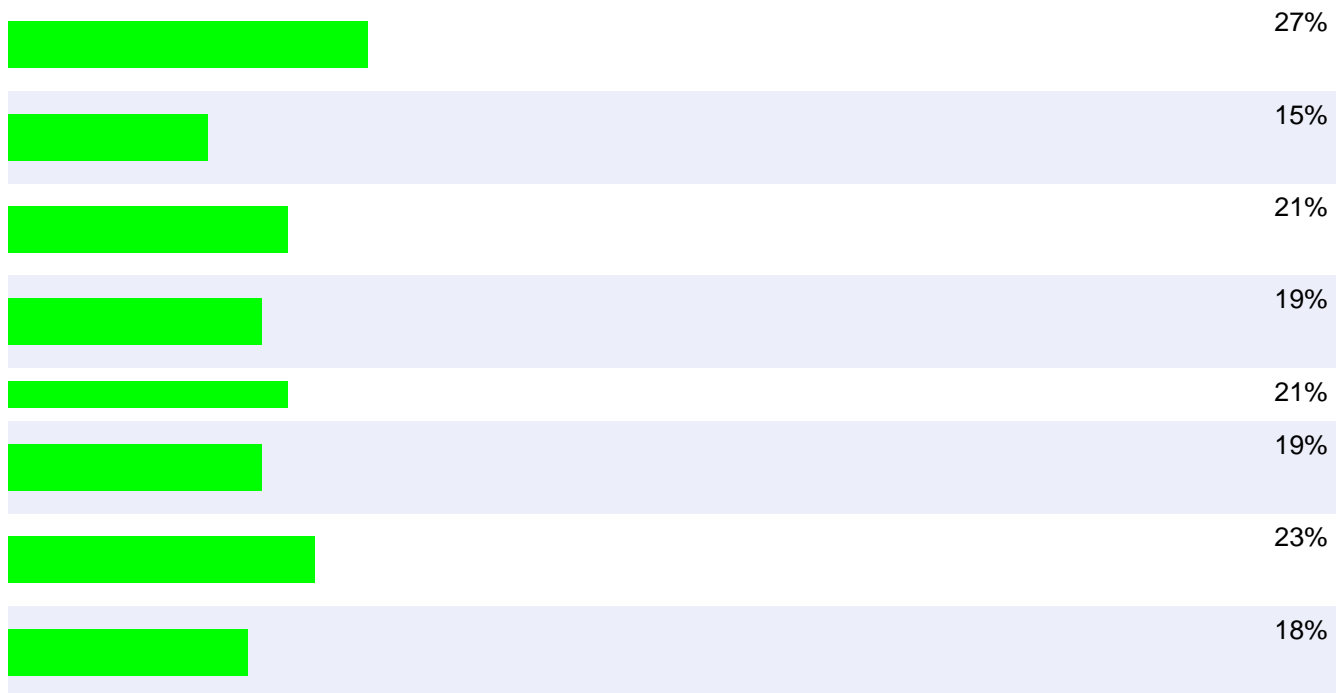
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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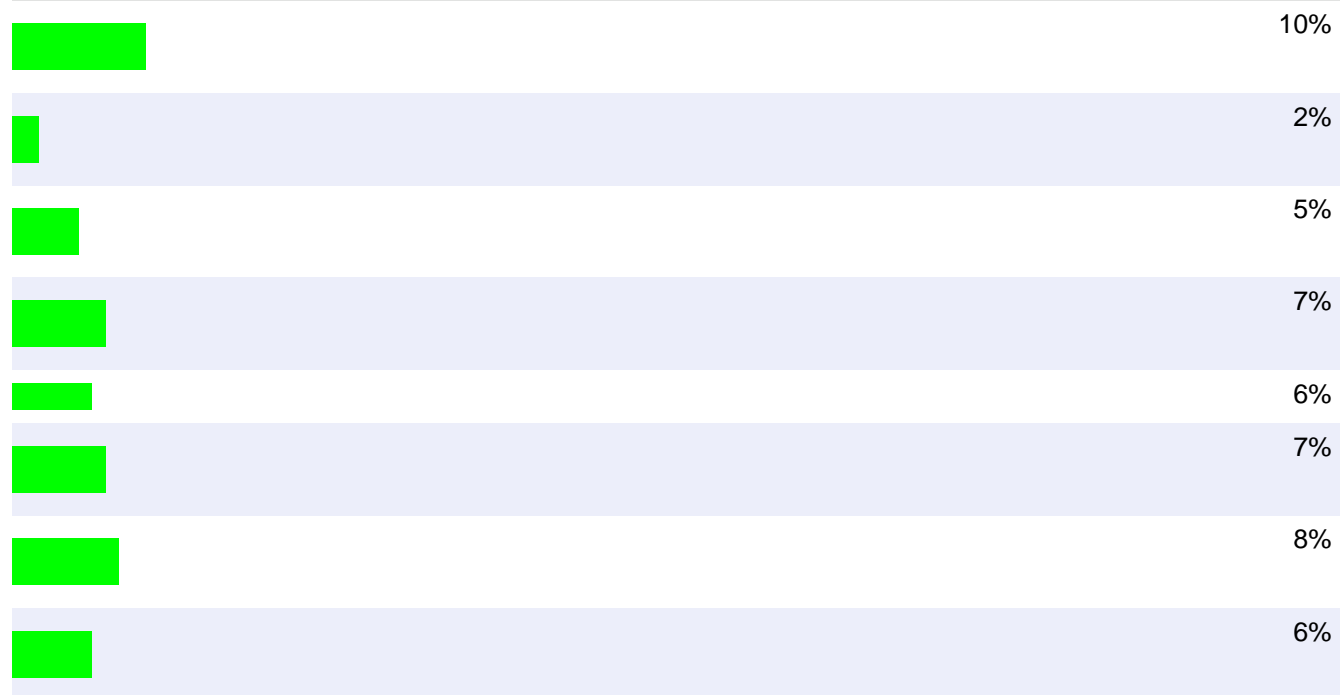
Percent of patients who reported that their nurses "Always" communicated well.



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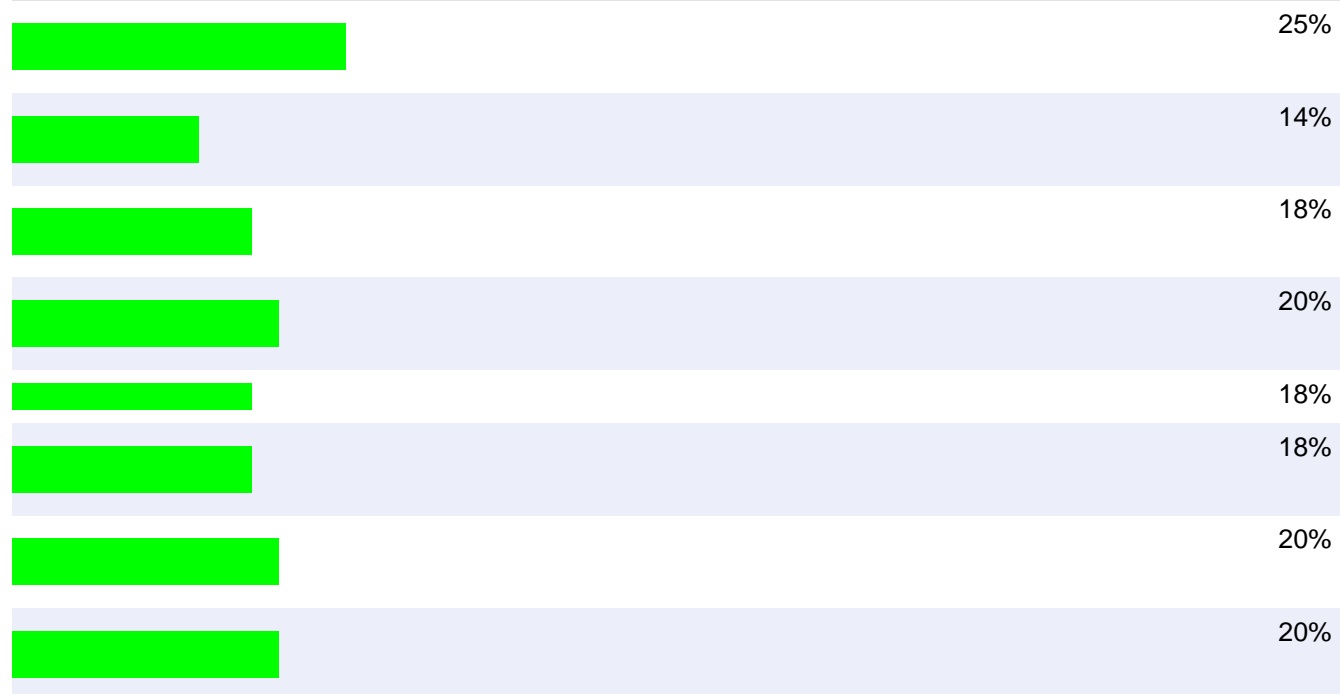
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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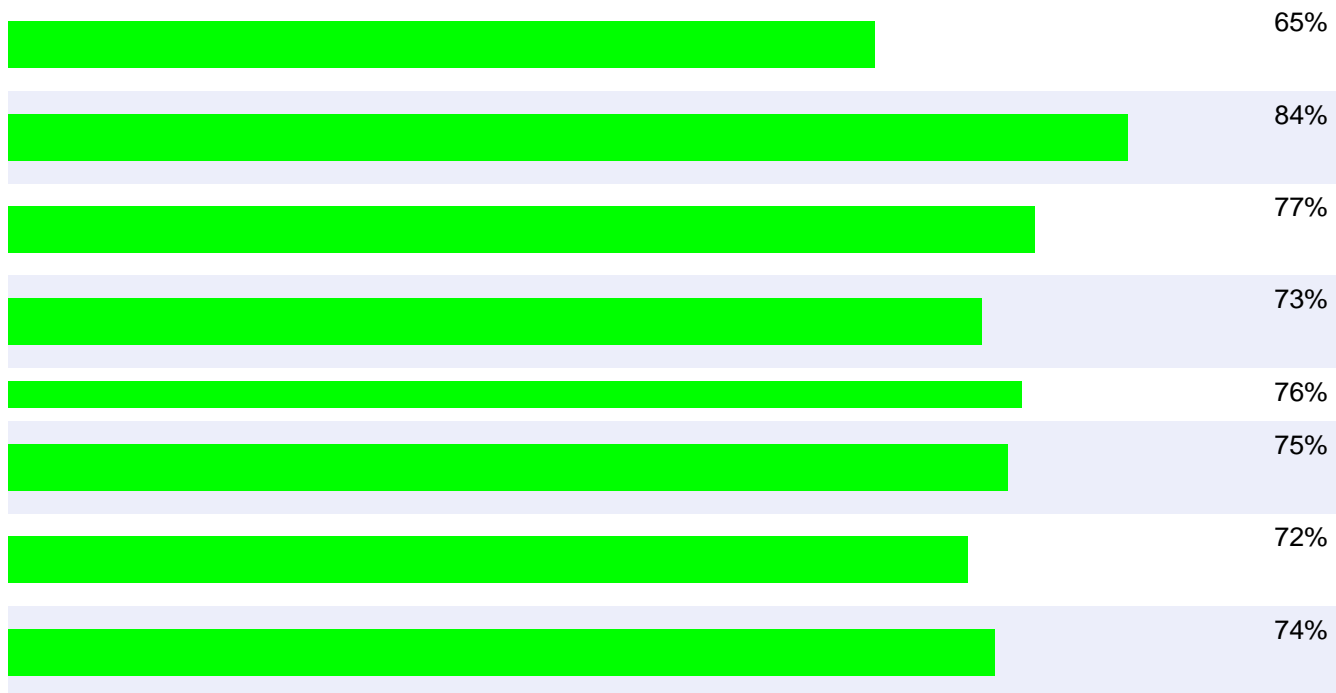
Percent of patients who reported that their doctors "Usually" communicated well.



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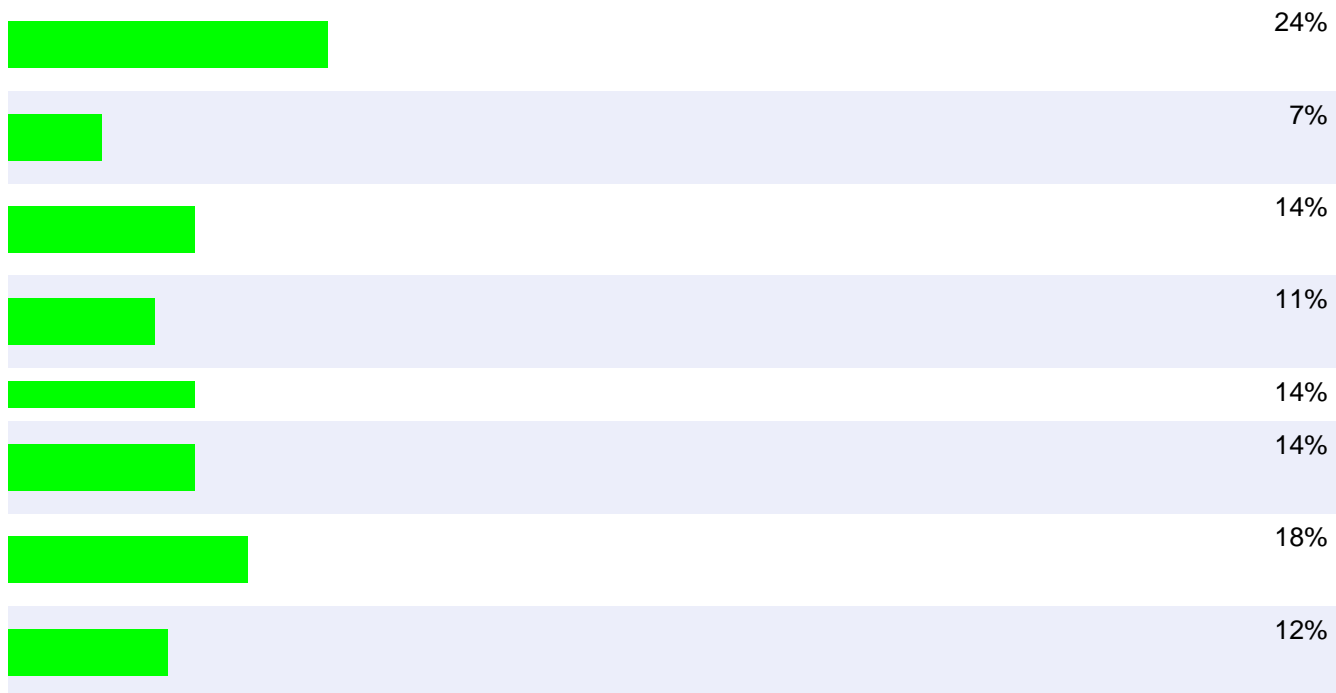
Percent of patients who reported that their doctors "Always" communicated well.



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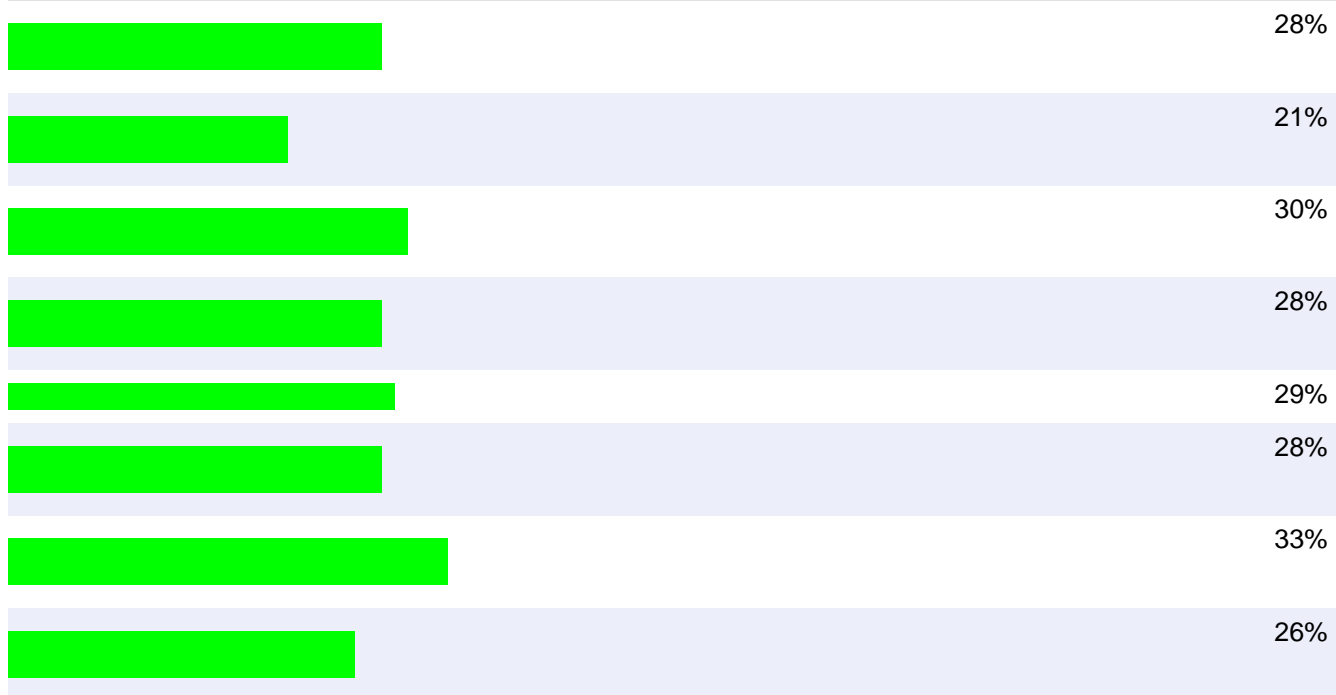
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Percent of patients who reported that they "Usually" received help as soon as they wanted.



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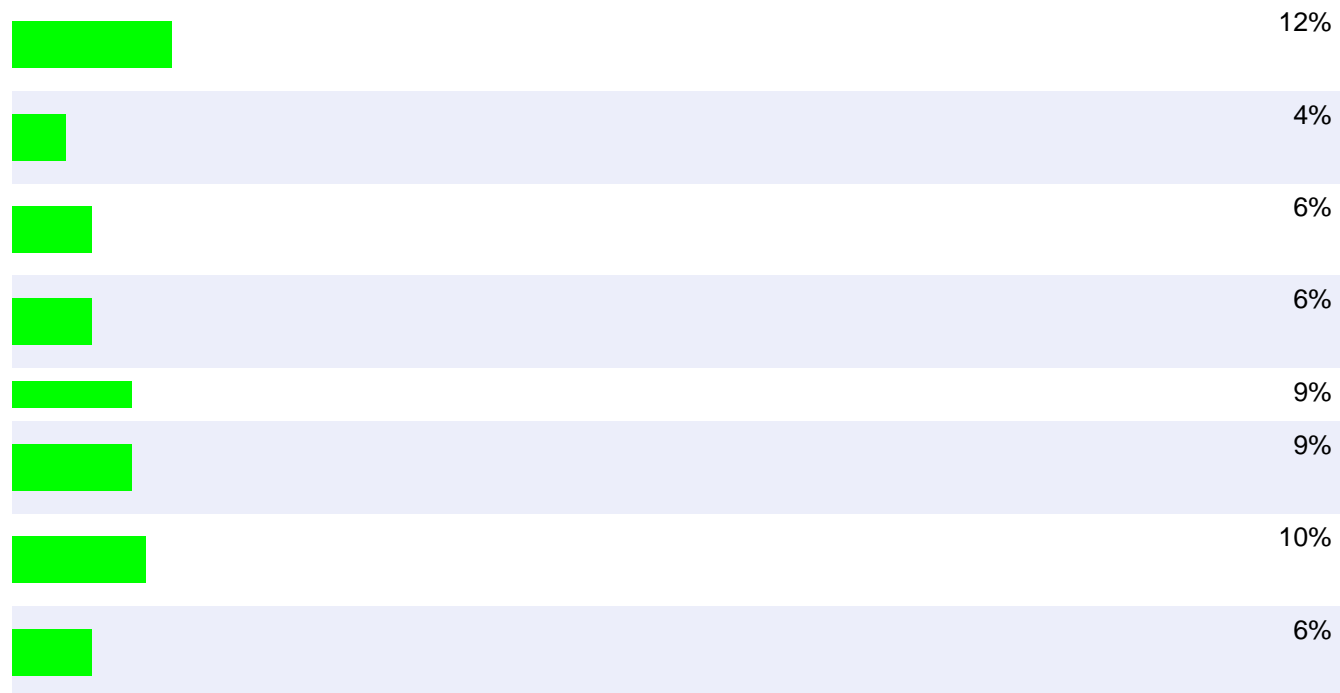
Percent of patients who reported that they "Always" received help as soon as they wanted.



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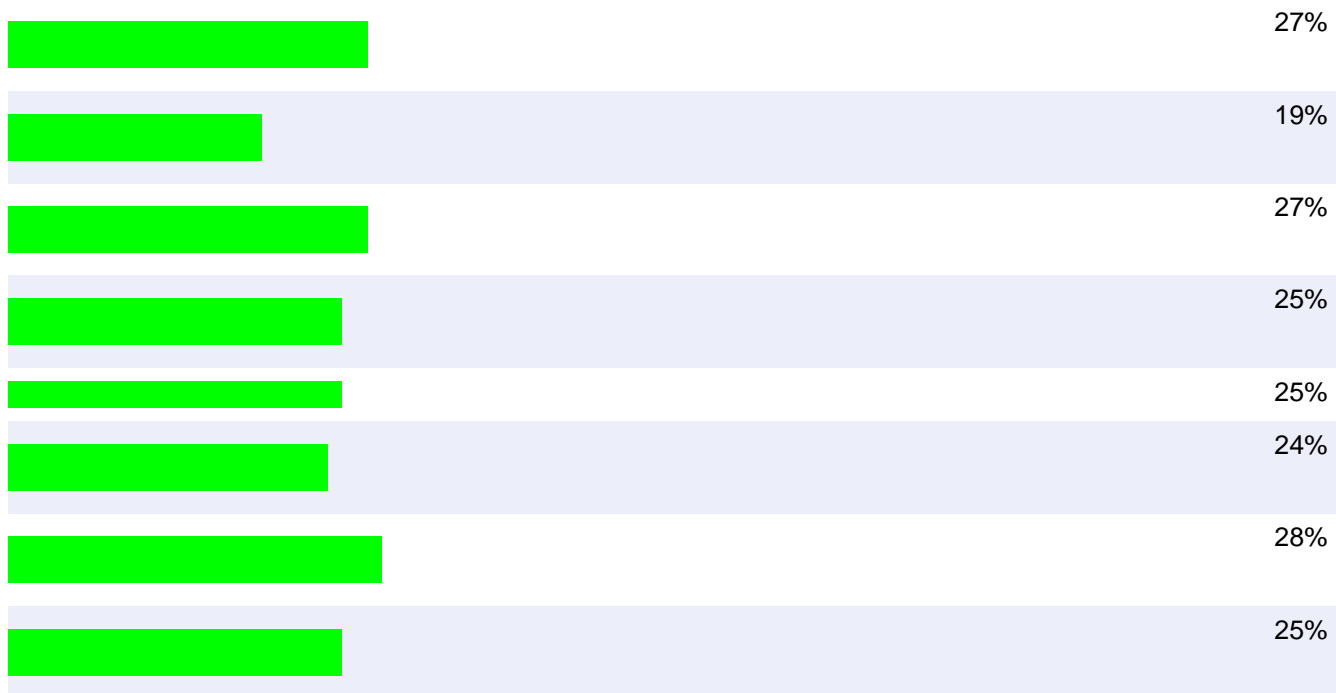
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Percent of patients who reported that their pain was "Usually" well controlled.



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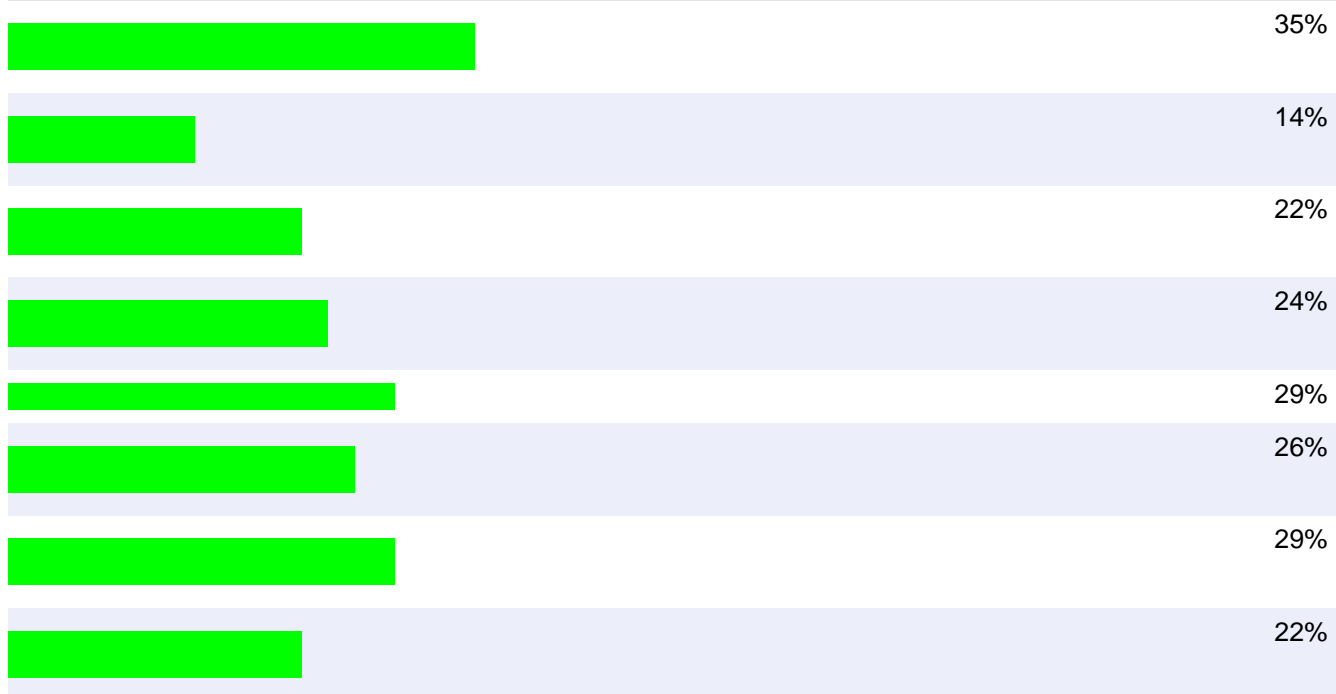
Percent of patients who reported that their pain was "Always" well controlled.



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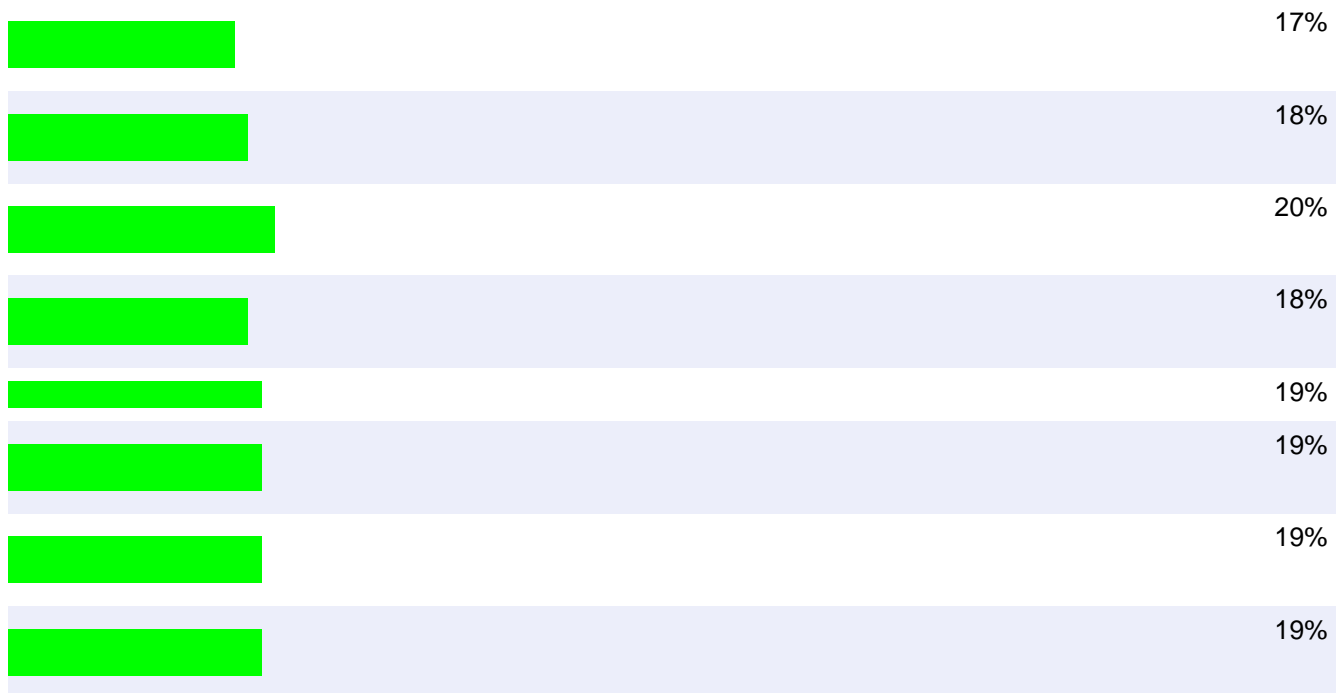
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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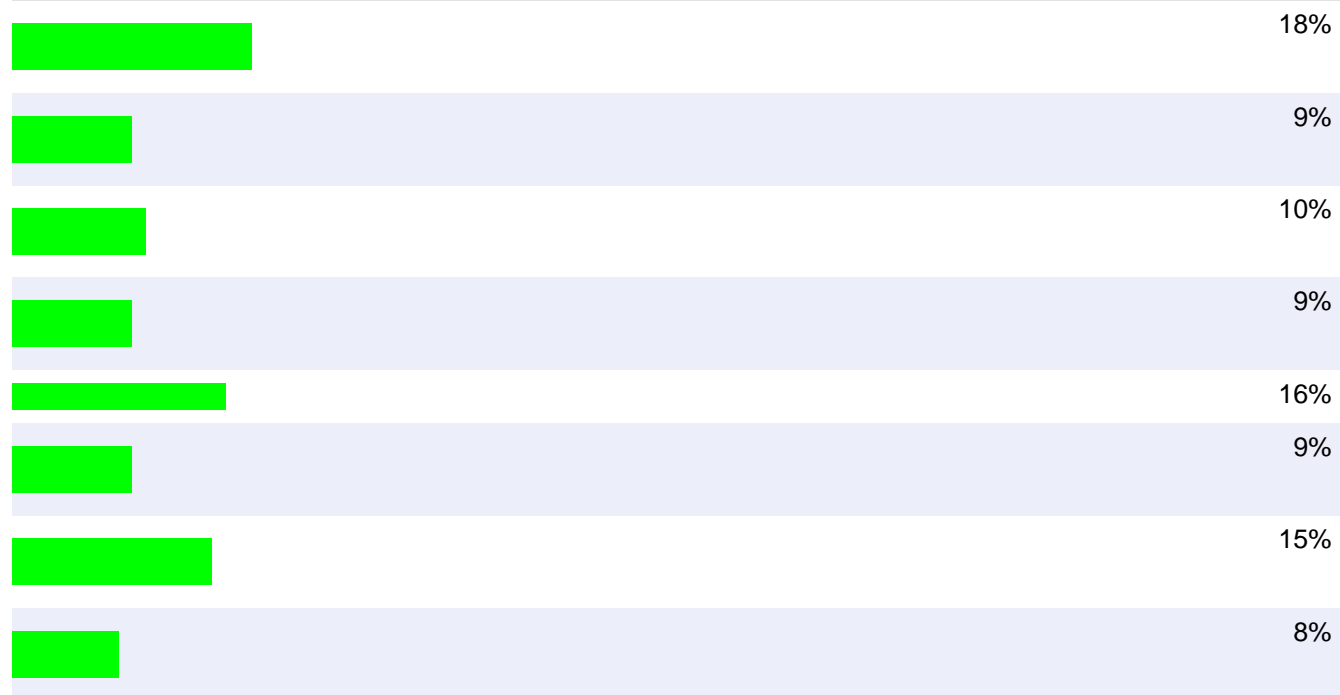
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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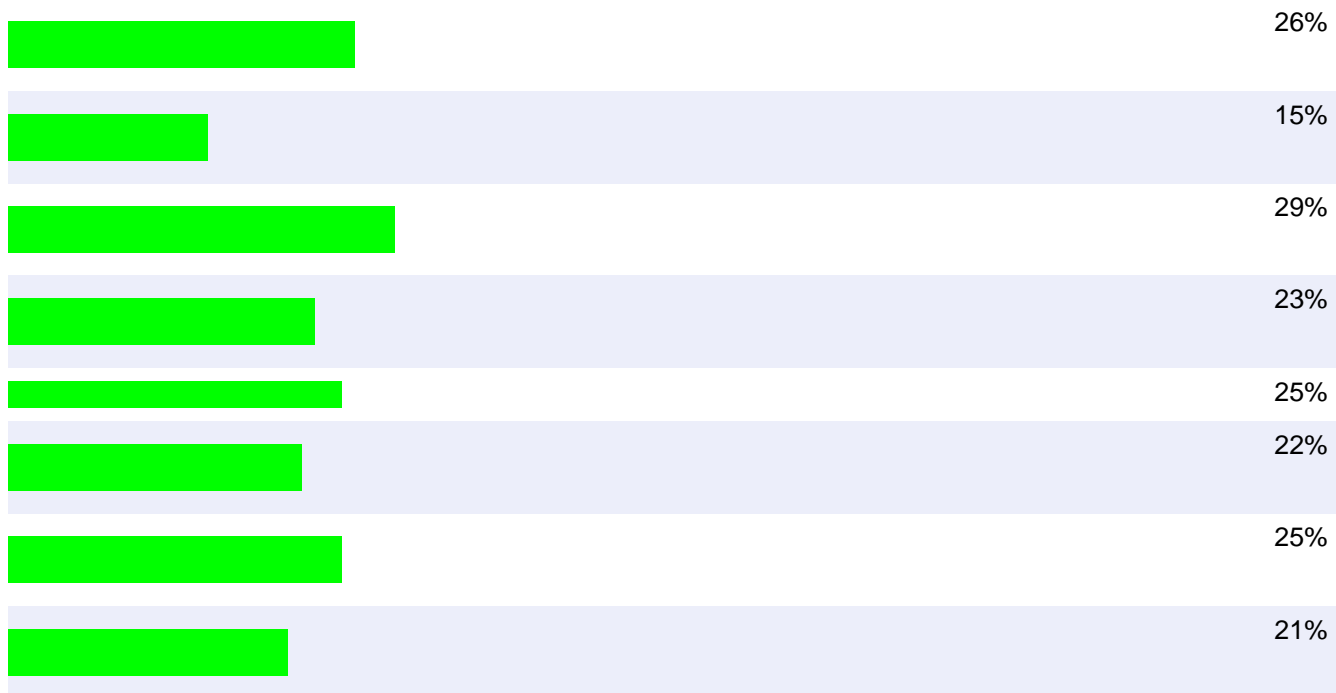
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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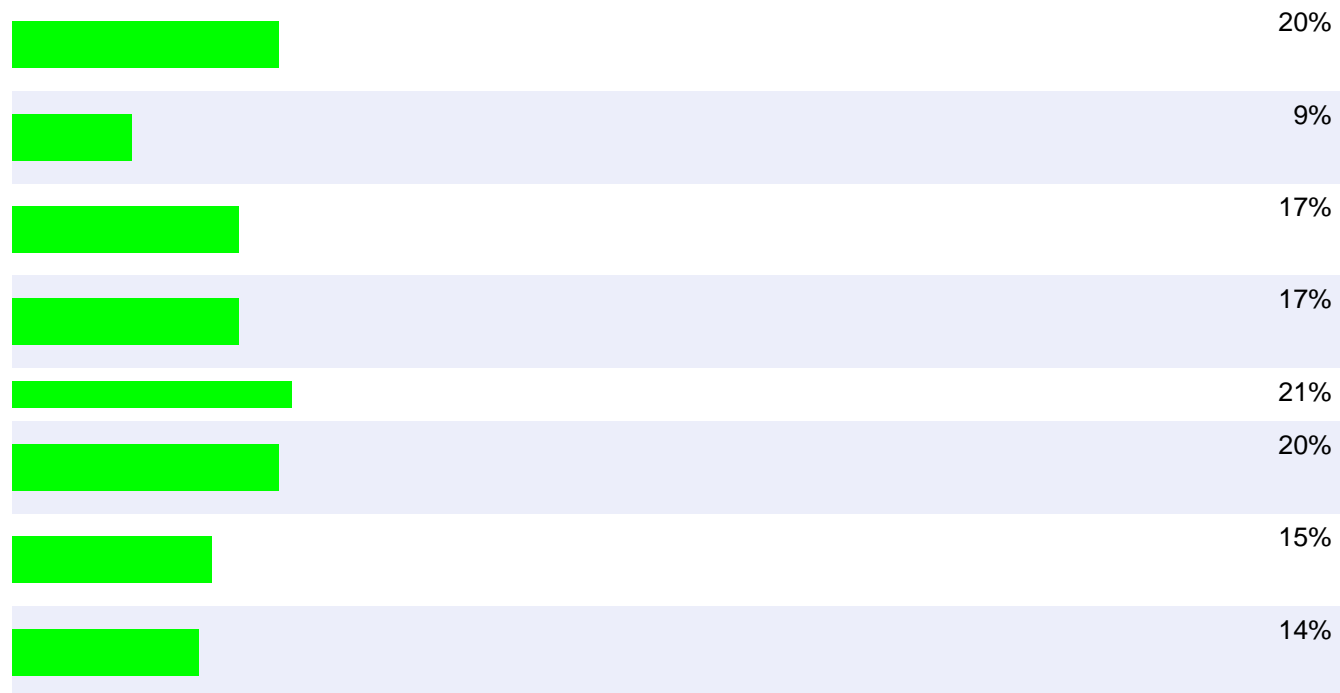
Percent of patients who reported that their room and bathroom were "Always" clean.



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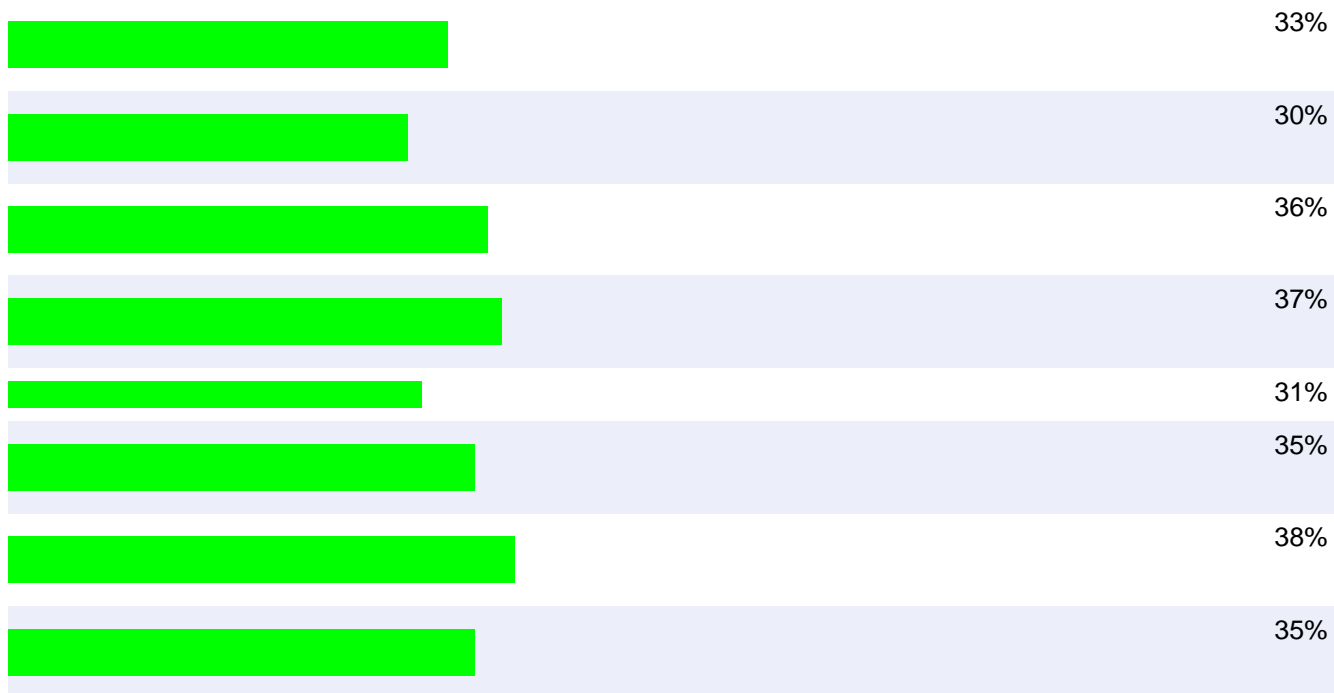
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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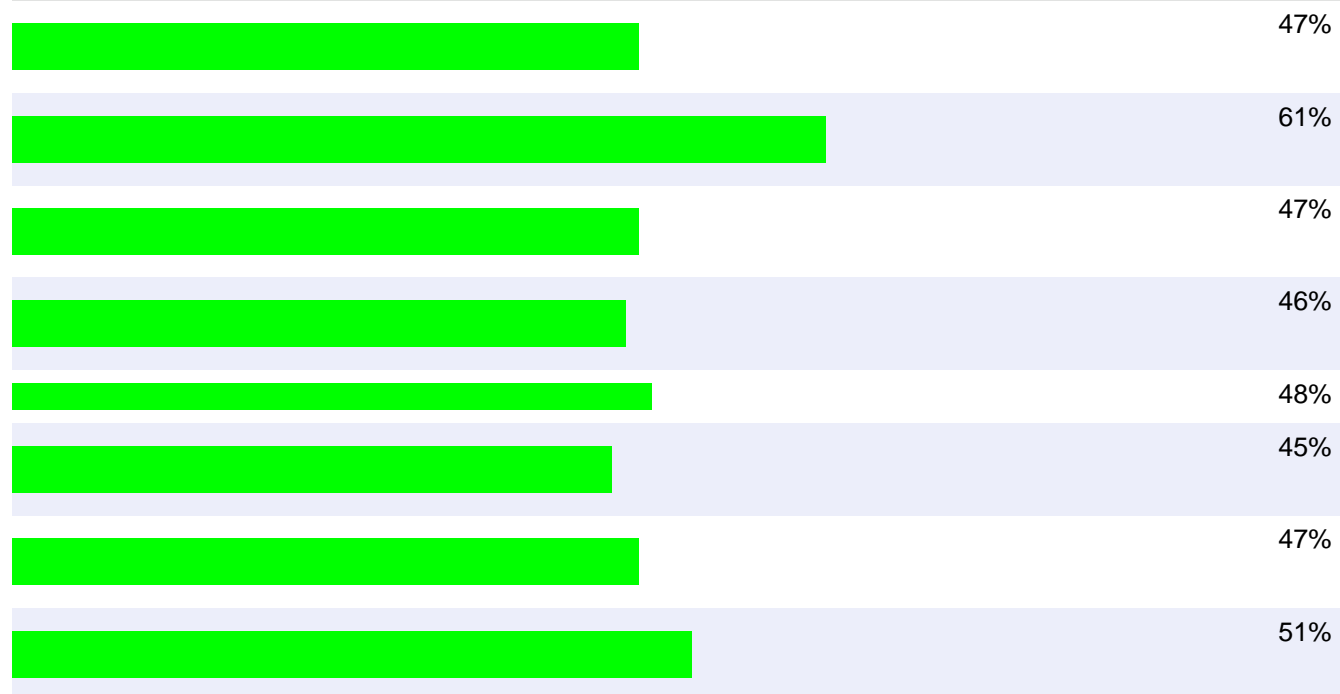
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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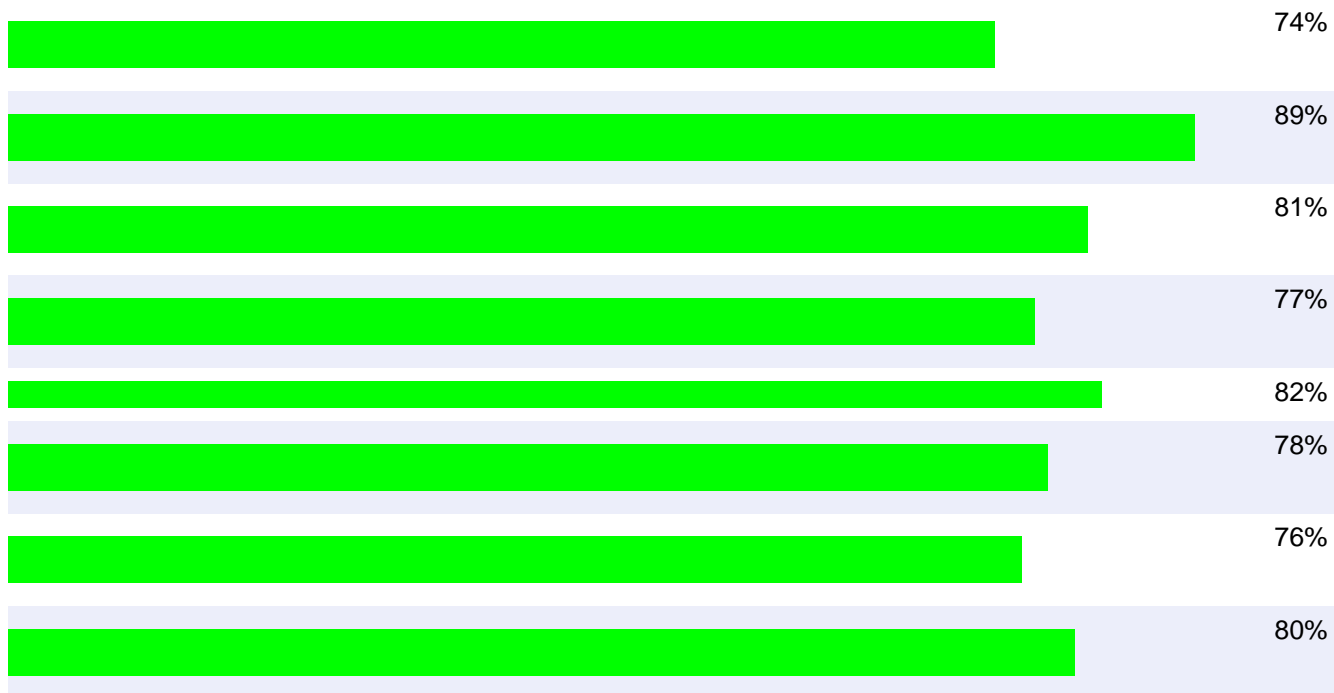
Percent of patients who reported that the area around their room was "Always" quiet at night.



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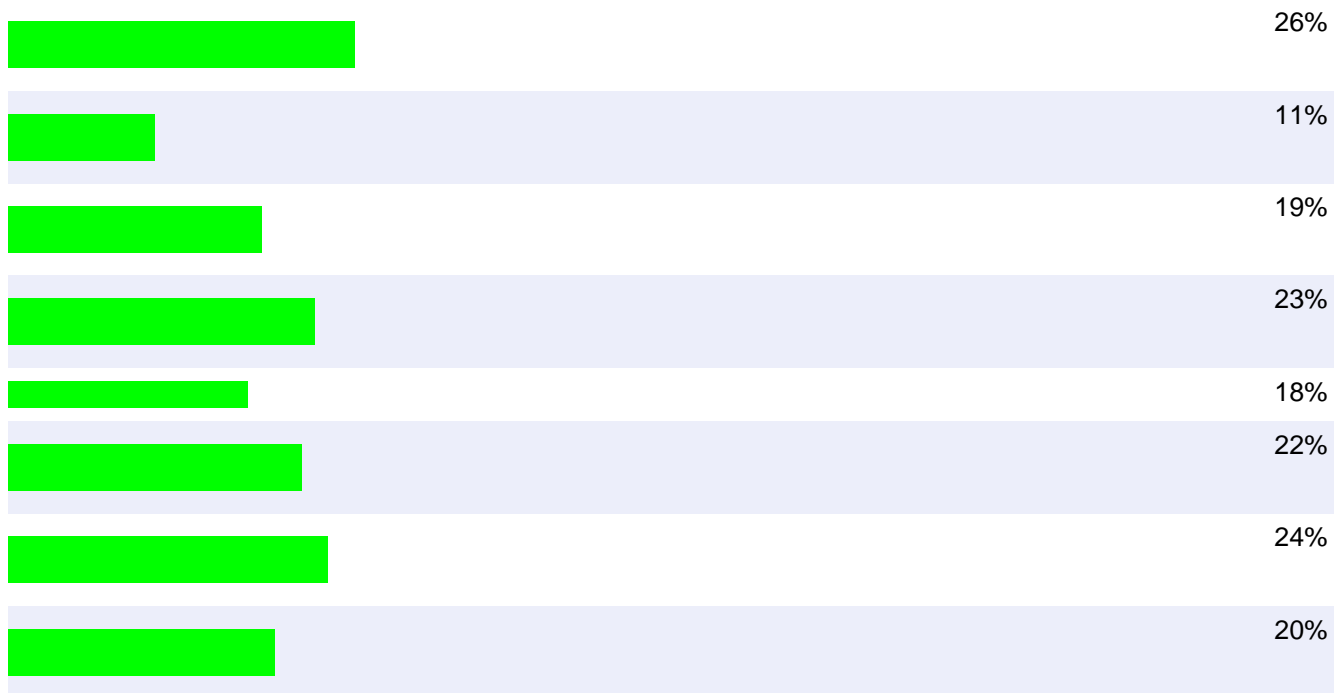
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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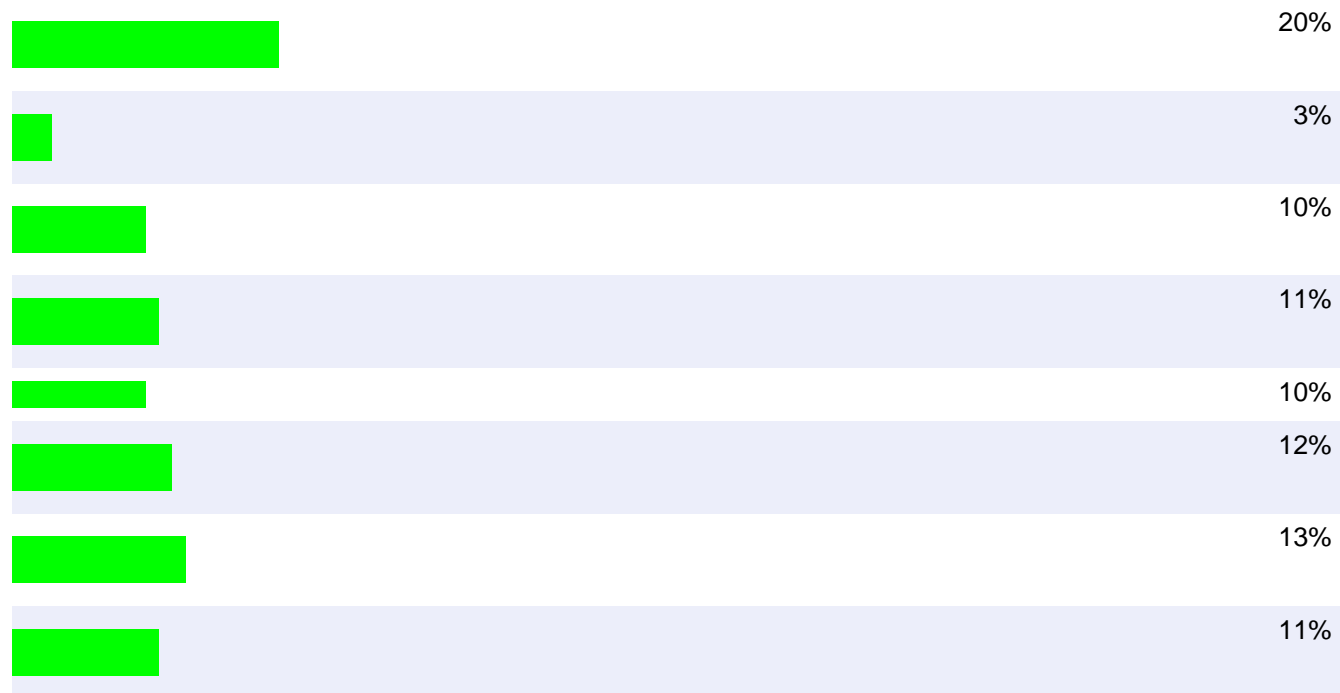
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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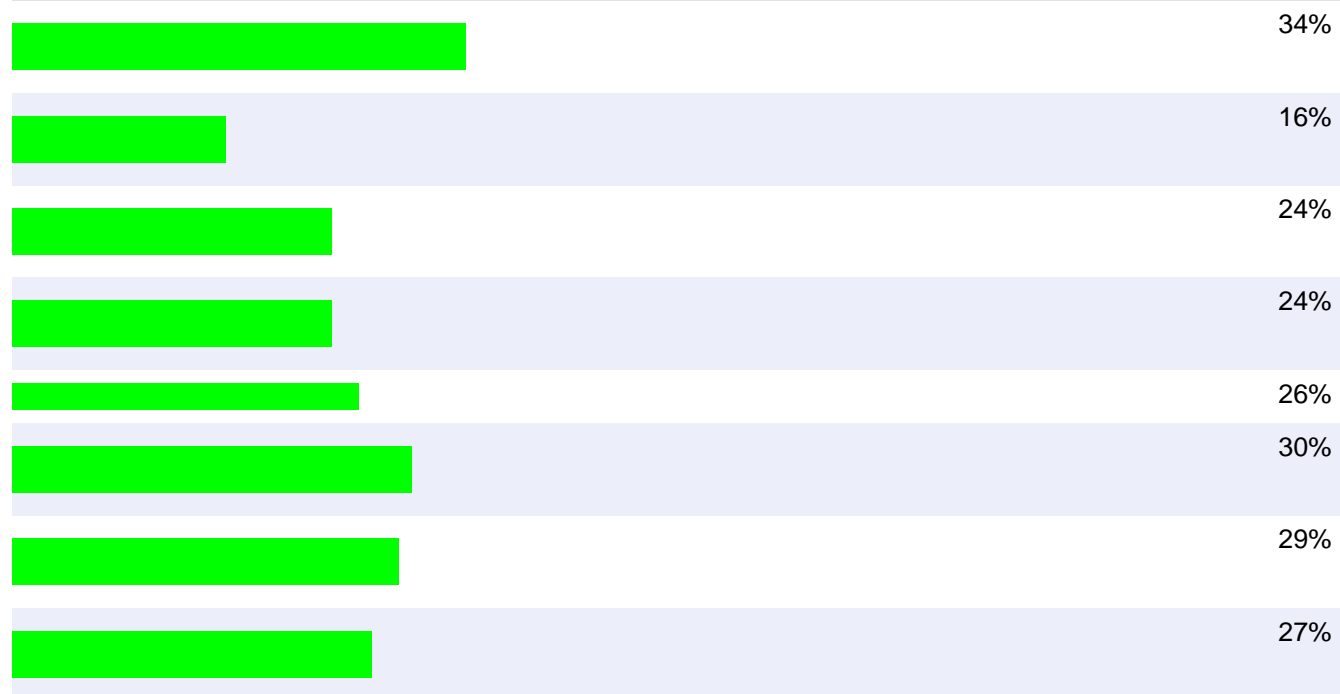
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0
(lowest) to 10 (highest).



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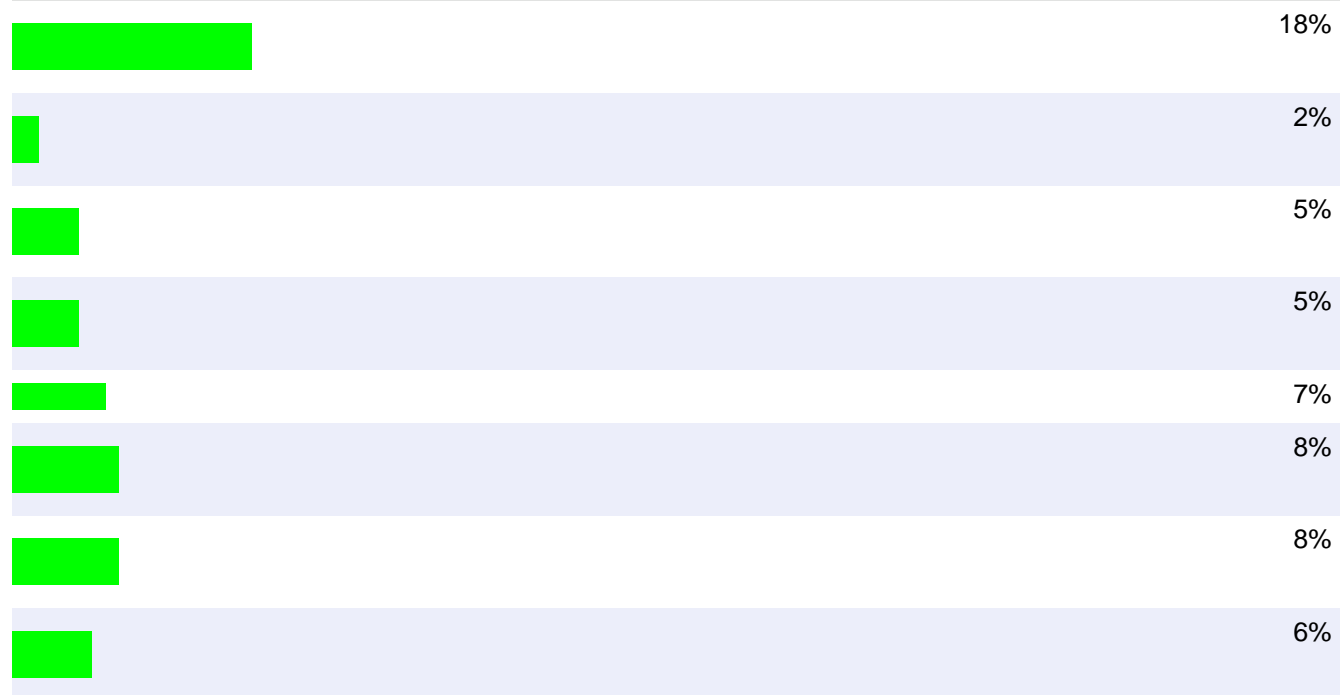
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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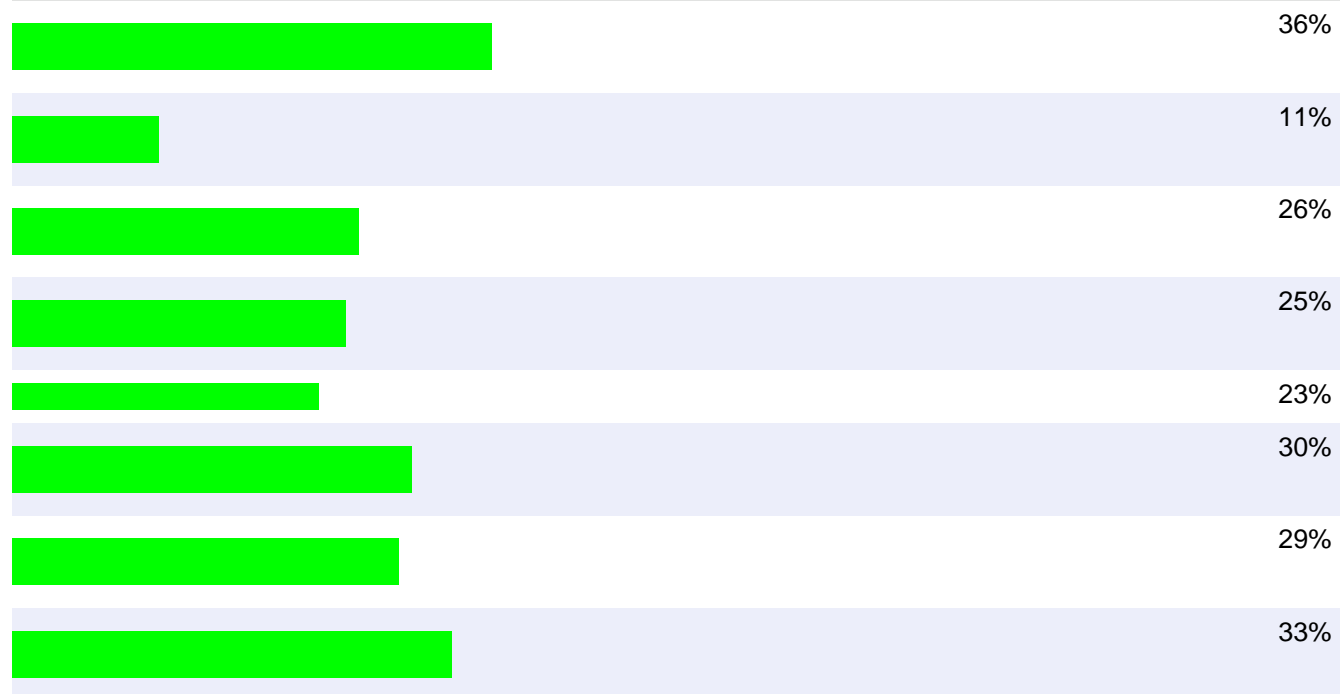
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more









300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
	21%
	36%
	33%
	35%
	29%
	26%
	28%
	32%